

Hayward® Heat Pump Pool Heater Limited Warranty

The HAYWARD heat pump pool heater is warranted to be free of defects in materials and workmanship for a period of two (2) years for parts and (1) one year for labor. In the state of Florida, warranty labor is covered for (2) years. This warranty is applicable to the original location and owner only and is not transferable. The compressor component has a five (5) year limited warranty with parts and labor warranted the first two (2) years and parts only warranted in years three (3), four (4) and five (5). The titanium tube component of the heat exchanger has a ten (10) year warranty. HAYWARD will not void this warranty due to improper pool chemistry. This warranty is valid only if the product is installed according to the HAYWARD specifications.

This warranty does not include refrigerant or other expendable materials, or services such as inspection, maintenance, or unnecessary service calls due to erroneous operational reports, external valve position, or electrical service. It also does not include the repair of damage due to negligence, accident, freezing, installation in corrosive environments or atmospheres, conditions beyond the normal intended use of the unit, or acts of God. This warranty is void if the product is repaired or altered in any way by any persons or agencies other than those authorized by HAYWARD, and is in lieu of all other warranties, expressed or implied, written or oral. There are no implied warranties of merchantability or fitness for a particular purpose that apply to this product. This warranty applies to the continental USA, Hawaii, Alaska and Canada. For warranty outside these locations please visit www.haywardnet.com.

At its option, HAYWARD will replace or repair any HAYWARD part that proves defective if such parts are returned to our factory, freight collect, within the warranty period. It is agreed that such replacement or repair is the exclusive remedy available from HAYWARD. Unless authorized by HAYWARD and performed by a factory authorized service center, HAYWARD is not liable for any labor involved in the removal of defective parts or the installation of replacement parts. HAYWARD is not liable for damages of any sort whatsoever, including incidental and consequential damages. Parts returned and services performed under terms of this warranty must be approved by HAYWARD. All parts returned under terms of this warranty will be repaired or replaced and returned transportation charges prepaid, by best and most economical means.

International Warranty

The HAYWARD heat pump pool heater is warranted to be free of defects in materials and workmanship for a period of one (1) year. The compressor is warranted for two (2) years, and the titanium tube component of the heat exchanger has a ten (10) year warranty.

The above coverage begins from the date of purchase, or sixty days after product manufacture date and applies only if the product is installed according to the HAYWARD specifications. This warranty does not include the repair of damage due to negligence, accident, freezing, installation in corrosive environments or atmospheres, conditions beyond the normal intended use of the unit, or acts of God. There are no implied warranties of merchantability or fitness for a particular purpose that apply to this product.

These warranties apply to units shipped after October 1, 2008

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