OASIS Wi-Fi Configuration Guide

Installation Guidelines:

- The OASIS Wifi module should be at least 10 feet away from any motors or other heavy duty electrical devices.
- For the most reliable operation, the distance between the router in the pool owner's residence and the Waterway Wi-Fi module should not exceed 100 feet.
- If the distance above is greater than 100 feet, a Wi-Fi repeater can be installed in the pool owner's residence at a convenient location nearest the pool area.
- **Please make certain you use a 2.4 Ghz network and not a 5 Ghz network.**

Troubleshooting Tips:

If you have a new router or are getting a 'No Internet Connection' error, please use the guidance below to reconnect the Waterway Pool Control App to the OASIS Pool Controller.

1. If the App is not starting, try using Mobile Internet instead of Wifi

2. If the App is not connecting, try closing the App completely, then relaunching the App.

3. If the App is still not working, try Logging Out of the App, then logging back in. (If you do not remember your password select the 'Forgot Password' link and enter your email address. An email will be sent to you with instructions.)

4. If there is still no connection - Turn Off the OASIS at the breaker. Wait 1 minute. Turn On the OASIS at the breaker. Wait 1 minute. Test the connection to the App.

5. If Step 4 does not work, try turning off your home Router, turn it back on, wait 5 minutes, the test the connection to the App. If none of the above work, it may be necessary to reconfigure the Wifi for the OASIS. In order to do so, please follow these steps.

6. There are five main steps to re-connect the OASIS to Wifi.

a. Delete Device
- Select the pencil to the right of the name of your pool.
- Select and confirm Delete Devices.

b. Configure a New Device
- Configure a Device
- Add New Device
- At Step 3, stop and open network settings on your phone.

c. Reset Network
- On the OASIS
- Press MENU
- Select User Control
- Press RIGHT
- Press UP
- Press RIGHT to change Reset Wifi to Yes
- Press LEFT three time slowly to return to the main screen

d. Connect to the 'WaterW_…' network
- In the Wifi settings of your phone, select the WaterW network
- Allow it a few moments to completely connect

e. Return to the Waterway App
- Press Next
- Select your home network.
- Carefully type in the password for your home network.
- Wait patiently for the App to configure the Wifi of the OASIS

After configuration is successful, you can rename the Pool Controller if you would like.