



Trouble-Shooting Guide for Pool Surface Descaling

PROBLEM: Your product did not remove the waterline scale!

Important diagnostic self-help questions:

- Did you descale in summer or non-swimming season? 1.
- Did you perform carbonate test to determine if scale is new or old? 2. (Scaletec Plus® does not remove old scale in 4 to 6 weeks - due to harden silicates)

NEW Scale (several months to 3 or 4 years) **Summer or non-swimming season?** Summer: Did you add second dosage in 2 weeks? Non-Swim: Did you add proper dosage? (32 ozs./10,000 gals) Chlorine residuals? **Below 2 ppm?** Keep free chlorine residual below 2.0. Use an algaecide to keep water clear. Note: salt chlorinators - lower chlorine output and levels.

Water level?

At scale line? Did you raise and maintain water level during the entire cleaning period? Note: use water auto leveler, for best results.

Pool pump?

Circulation? Did you operate filter water pump 8 to 12 hours per day to circulate descaler?

OLD Scale

(5 to 10 years and longer)

Requires at least 4 to 6 months?

Summer: Least effective time to remove hard scale.

Non-Swim: Most effective time to remove hard scale.

Summer:

- 1. Add Scaletec Plus® maximum dosage and scrub weekly.
- 2. After 30 days, begin using Beautec® Surface Controller and Cleaner monthly.
- 3. Use Beautec during summer to continue cleanup.

Non-Swim season:

- 1. Uncovered pools: add Scaletec Plus® maximum dosage at end of pool season.
- 2. Add monthly maintenace dosage throughout non-swimming season.

OLD SCALE Removal Tips:

- 1. Add Beautec® Scale-Stain Controller and Cleaner with Scaletec Plus® during the cleanup period.
- 2. Use Beautec® monthly after initial treatment with Scaletec Plus® to continue descaling throughtout the summer or non-swimming season.