



May 26, 2011

**IMPORTANT SAFETY NOTICE  
TO: ALL AQUASTAR DISTRIBUTORS**

**Product Recall:** Certain AquaStar Pool and In-Ground Spa Drain Covers

Effective immediately, AquaStar, in cooperation with other manufacturers and the Consumer Product Safety Commission (CPSC), is issuing a voluntary recall on certain pool and in-ground spa drain covers manufactured or distributed after December 19, 2008. The subject pool and in-ground spa drain covers were determined by the CPSC to have been incorrectly rated for protection against body entrapment by independent third party laboratories. This recall applies to:

AquaStar Pool and In Ground Spa Drain Covers:

**4" ROUND**  
4RNDXXX

**8" ROUND:**  
8AVXXX (8SBXXX, 8SBACXXX, 8SBVXXX), 8CCXXX, (8CC100), A8XXX,  
LP8AVXXX, (includes LP8SBXXX, LP8SBACXXX, LP8SBVXXX), LP8MHXXX,  
RLP8AVXXX, (includes RLP8SBXXX, RLP8SBACXXX),

**9" SQUARE:**  
RFS9XXX, LPRFS9XXX, RWAV9XXX, SUN9XXX, WAV9XXX,

**10" INCH ROUND**  
10AVXXX (includes 10AVDDSBXXX), 10AVRCFRXXX,

**12" INCH SQUARE**  
RFS12XXX, RWAV12XXX, SUN12XXX, WAV12XXX,

**18" SQUARE**  
SUN18XXX, SUNA18XXX, WAV18XXX

AquaStar has not received any reports of injuries related to any drain covers subject to the recall. Other pool and in-ground spa drain cover manufacturers are also participating in this voluntary recall and will provide separate notices for their products.

Distributors, dealers and retailers are hereby advised to immediately stop selling the subject drain covers and contact us directly at 877-768-2717 with the affected models and quantities in your inventory to learn which of the following options is applicable to the recalled models:

- 1) return the product to us for a free replacement model or refund, or

**1666 GARNET AVE STE 224, SAN DIEGO, CA 92109**  
**(877) 768-2717 –PHONE / (877) 276-POOL (7665) –FAX**  
**[INFO@AQUASTARPOOLPRODUCTS.COM](mailto:INFO@AQUASTARPOOLPRODUCTS.COM) –EMAIL**  
**[WWW.AQUASTARPOOLPRODUCTS.COM](http://WWW.AQUASTARPOOLPRODUCTS.COM) –WEBSITE**

- 2) quarantine the product until receipt of a free retrofit kit which must accompany the product in all future sales.

We will provide one of the remedies listed above for every recalled model still in your inventory or in your customer's inventory.

We request that you assist us in notifying all of your affected customers (dealers, retailers and installers) of this important recall. Accordingly, we request that you immediately provide the attached "Pool Builders, Pool Installers, and Pool Service Professionals" to your customers.

Once it has been determined that one of your customers has drain covers subject to the recall in a pool, they should call AquaStar's Recall Hotline at 877-726-3671 to confirm that they are affected, register their pool's location and be referred to an AquaStar Authorized Installer for the replacement or retrofit of the affected cover. In addition, pool owners may also receive information on the recall by contacting the Drain Cover Recall Hotline at 1-866-478-3521 or visiting the APSP Drain Cover Recall Website at [www.apsp.org/draincoverrecall](http://www.apsp.org/draincoverrecall). Information on the recall can also be found on our website at [www.aquastarpoolproducts.com](http://www.aquastarpoolproducts.com).

If a customer calls you with questions about a pool or in-ground spa drain cover, you should instruct them to contact the Recall Hotline at 1-877-726-3671. We will handle all inquiries from pool installers and pool owners related to installed recalled drain covers.

**Except for kiddie/wading pools and in-ground spas, retrofit or replacement of installed covers is not required in pools with multiple drain systems or gravity drainage systems, above ground pools or hot tubs or for covers installed before December 19, 2008.** Consumers should NOT remove or disturb their drain covers themselves, and should NEVER use a pool where there is a missing or broken drain cover. Drain covers should only be removed by pool installers or other professionals when they are in possession of, and are ready to install, a replacement or approved retrofit. Swimming pools and spas should NEVER be operated without all drain covers securely in place. Consumers will not incur costs for reasonable replacement/retrofit of recalled drain covers that are installed in accordance with the manufacturer's instructions.

You are requested to maintain all information, if any, provided to you regarding pool/spa type, flow rating and existing drain cover model for each pool or in-ground spa covered by the recall and to make this information available to the CPSC upon request. The CPSC is monitoring this recall and may request this information from you.

We thank you for your anticipated cooperation, and we regret any inconvenience that this recall may cause. We are committing substantial resources toward a quick resolution, as we value your continued sales efforts and the satisfaction of our loyal customers.

Best regards,

The AquaStar Team